

**HOUSING AUTHORITY OF THE TOWN OF WHITE CASTLE, LA
POST OFFICE BOX 58 – 55050 VETERANS STREET
WHITE CASTLE, LOUISIANA 70788
PHONE: (225) 545-3967
FAX: (225) 545-9951**

October 10, 2024

We appreciate your patience during this transition with online payments. This letter is to inform you that White Castle Housing Authority will be reactivating through their Tenant Portal. Beginning November 1, 2024 our tenants' abilities to make payments online , we will be reactivating the online payment feature through your Tenant Portal.

As a result of this transition, tenants will have more online payment options and be able to add and save your preferred payment methods, making future payments easier and more seamless.

Below are the online payment options that White Castle Housing Authority has approved:

- Online Debit Card
- Online Credit Card
- Online ACH/Bank Account

Again, we want to thank you for your patience while online payments were suspended, and your understanding as we continue to navigate through this exciting new integration.

To start utilizing online payments again, on or after November 1, 2024 tenants can log into the Tenant Portal as normal, navigate to the online payment processing section, and proceed as normal to make a payment. You will enter in your preferred method of payment, which will be saved for future use.

If you have any questions or concerns regarding online payments through the Tenant Portal, please do not hesitate to contact the Housing Authority office at: 225-545-3967

Sincerely,



Don C. O'Bear
Executive Director