

HOUSING AUTHORITY OF THE TOWN OF WHITE CASTLE, LA
POST OFFICE BOX 58 – 55050 VETERANS STREET
WHITE CASTLE, LOUISIANA 70788
PHONE: (225) 545-3967
FAX: (225) 545-9951

February 29, 2024

NOTICE!!!

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TO: All Residents

RE: Temporary Suspension of Online Payments Through Tenant Portal

This letter serves as a notice that White Castle Housing Authority will be temporarily disabling our tenants' abilities to make payments online through their tenant portal.

Beginning, March 8, 2024, we will be temporarily disabling the online payment feature through your tenant portal. During this period, we kindly request that you make your payments through alternative methods such as:

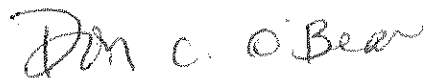
- Check
- Money Order

The decision to suspend online payments through the portal is temporary, and we assure you that online payment services will be restored soon.

We understand that this adjustment may cause some inconvenience, and we sincerely apologize for any disruption this may cause to your routine. Rest assured; we will send out a follow-up notice as soon as online payment services through your tenant portal become available again.

If you have any questions or concerns regarding this temporary change, please do not hesitate to contact the office at: 225-545-3967.

Thank you,



Don C. O'Bear
Executive Director